



National
Readmission
Prevention
Collaborative



Successful Partnership

Hospital +  MySenior
CareFinder =

REDUCED READMISSIONS

Improving Patient Outcomes

Assisted Living
Memory Care
Boarding Home



Discharge

Discharge

Home
-Home Care
-Home Health
-Hospice Care
-Palliative Care



Discharge

Community
Homes
2-6 Residents



Discharge

Discharge
Planning



+  MySenior
CareFinder

Reducing
Readmissions
Together

Improving Hospital Consumer
Assessment of Healthcare Providers
and Systems Survey Scores (HCAHPS)

Lowering Medicare Spend Per
Beneficiary (MSPB)

Discharge Planning

SNF Rehabilitation Center



Reducing Readmissions Together

Assisted Living
Memory Care
Boarding Home



Home
-Home Care
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-Palliative Care



Community
Homes
2-6 Residents



Discharge

FACTS:



1 in 5 patients are readmitted
within 30 days costing over
\$41 Billion a year



Hospitals are now
financially penalized up to
3% of Total Medicare Billing



71% of WA hospitals
evaluated for readmissions
were financially penalized



Hospital Readmission Reduction Program HRRP

Patient Condition



Identifying Best Post Acute Care with Live Real Time Community Facility Data.



48/72 Hour Call to Patient

- Does the patient Understand Discharge Plan/Orders?
- Medication Compliant?
- Following Wound Care Orders?
- Does the patient have an appointment scheduled to see the doctor?



7-10 Day Call To Patient

- Did the patient Make it to his/her doctor appointment?
- Medication Compliant?
- Wound Care?
- Questions about Discharge Plan/Order?



30 Day Call To Patient.

- Patient Care Satisfaction Survey.
- Was patient readmitted to the hospital in the last 30 days.
- if So: When, Where, and for What?

COPD -
Chronic Obstructive Pulmonary Disease

HF -
Heart Failure

AMI -
Acute Myocardial Infarction

CABG -
Coronary Artery Bypass Graft

PN -
Pneumonia

TKA -
Total Knee Arthroplasty

THA -
Total Hip Arthroplasty

Stroke -

HWR -
Hospital Wide All Caused Readmission

A partnership with - - -



Reducing Readmissions and Improving Patient Outcomes



National Bundled Payment Collaborative
Own the Continuum.